

Refund Policy

30-DAY RETURN POLICY

We want you to be happy with everything you purchase from us, from sofas and sectionals to pillows and furniture covers. If you have any doubts or want to double-check dimensions before you order, call 657-252-8100 to speak to one of our Customer Care specialists.

If you're not completely satisfied with your 3B Furniture purchase, return it to us within 30 days of delivery for a full refund (we do not charge restocking fees). Refunds will be issued in the same form of payment as originally used.

In order for us to accept your return, it must be in "like-new" condition. We cannot accept returns on special-order products or Ground Delivery products you assemble before reporting any issues.

WHITE-GLOVE RETURNS

If your order arrived via our White-Glove Delivery, call 657-252-8100 or email us at info@outdoor3b.com to request a return authorization number. Our delivery specialists will contact you to arrange a time to pick up the return.

GROUND DELIVERY RETURNS

If your order arrived via our Ground Delivery, call us at 657-252-8100. One of our Customer Care specialists will explain all the available options and work with you to figure out a solution.

DAMAGE

In the unlikely event that your product arrives damaged, we will gladly replace it. Please be sure to completely inspect your order upon delivery and notify us of any issues immediately. Just give us a call at 657-252-8100